



Quotation 1

Dee Smith <meldonparishcouncil@gmail.com>

Website move

1 message

NALC Info <info@northumberlandalc.uk>
To: NALC Info <info@northumberlandalc.uk>

13 June 2025 at 12:25

Dear Clerk & Chair of the Parish Council

Further to our email to your Parish dated 23rd April 2025 giving notice that NALC would be moving to a new website provider, I am very pleased to provide you with the following update.

On Saturday 7th June the County Committee supported the recommendation to move to **HugoFox**.

HugoFox support over 400 Parish Council Websites and is the largest community website provider in the UK, is fully GDPR compliant, WCAG 2.2 AA Compliant and will provide a Hosting and SSL Certificate.

To make the transition easier HugoFox have offered a 50% reduction for the first 12 months **Bronze subscription** and the County Committee have agreed to match this (less VAT) offering what is a full year's free Bronze subscription.

NALCs existing provider have been given notice, and the existing webservice provided to Councils will terminate on 31st March 2026, which will mean your website will terminate on 31st March 2026. Due to the existing providers situation they are unable to continue supporting NALC or individual Councils past 31st March 2026.

The HugoFox **Bronze Package** is presently £9.99 + VAT per month and includes:

- Unlimited pages
- Unlimited email support
- .gov.uk website domain included
- Hosting + SSL Certificate
- WCAG 2.2 AA Compliant

What next?

Clerks – can you please take this information to your Council and reply to me info@northumberlandalc.uk ASAP, the options are as follows:

- The Council will move to HugoFox
- The Council will move to its own website provider

7/5/25, 8:34 PM

Gmail - Website move

If you reply – ***The Council will move to HugoFox*** - We will make the introduction to HugoFox to guarantee your full discount, HugoFox will then provide your named persons with access to your Parish Council website and you will have until the end of day on 31st March 2026 to transfer files from your existing site and populate your new website.

You can launch your new site on a date to suit your progress. HugoFox are confident that anyone with basic IT knowledge will be able to build the new site easily, but they do offer a bespoke website build for a fee, please speak to HugoFox individually.

If you reply – ***The Council will move to its own website provider*** - you will have until the end of day on 31st March 2026 to transfer files from your old site and populate your new website.

Email addresses

On the 1st April 2026 all Parish & Town Councils must have a [.gov.uk](https://www.gov.uk) email or similar authority owned (rather than gmail, Hotmail etc) address.

HugoFox offer a [.gov.uk](https://www.gov.uk) email address service too –

1 x [.gov.uk](https://www.gov.uk) email address: £2.49 + VAT per month

5 x [.gov.uk](https://www.gov.uk) email address: £9.99 + VAT per month

10 x [.gov.uk](https://www.gov.uk) email address: £17.49 + VAT per month

15 x [.gov.uk](https://www.gov.uk) email address: £24.99 + VAT per month

20 x [.gov.uk](https://www.gov.uk) email address: £32.49 + VAT per month

We are also speaking to other providers to see if we can improve on this offer, so please do not move until we update you.

If you have any questions, please do not hesitate to contact me

Graeme

Kind Regards,

Graeme

Graeme Popay

Chief Officer



Gmail

Quotation 2

Dee Smith <meldonparishcouncil@gmail.com>

Fwd: [## PO3229 ##] Gov.uk domain

1 message

Dee Smith <hartburnpc@gmail.com>
To: meldonparishcouncil@gmail.com

5 July 2025 at 19:00

Kind Regards

Miss Dee Smith CILCA PSLCC
Clerk to Hartburn Parish Council

Tel: 07775907001

If this email is delivered to you in error, would you please destroy all copies of it immediately and contact the person who sent it.

----- Forwarded message -----

From: **Parish Online Support** <support@parish-online.co.uk>
Date: Fri, Jul 4, 2025 at 1:02 PM
Subject: Re:[## PO3229 ##] Gov.uk domain
To: Dee Smith <hartburnpc@gmail.com>

Dear Dee,

Thanks for getting in touch. We'd be pleased to provide a quote for your parish websites.

We can apply our 20% discount to make your subscription **£360 ex vat per year**. That discounted price will stay with your account each year of your subscription. So for **Mitford** this would be the cost each year.

For the parishes **Hartburn, Netherwilton and Meldon**

Additionally for these parishes you'd qualify for our new Parish Online fund taking **£100 ex vat off your first year's subscription** by switching to a [gov.uk](#) domain.

Our subscription package includes:

- **Website** - a modern, accessible and responsive website using the Government design guidelines
- **Email** - up to 20 mailboxes with 5GB storage each which are accessed through the provided apps for windows, mac or phone, via webmail, or you can connect it to your own phone or computer mail apps.
- **Gov.uk domain** -
 - we transfer your [mitfordparishcouncil.gov.uk](#) domain into our management and we pay the subscription fee instead of you having to pay for it. The domain is still owned by you, but we manage it.
 - For the others we register your new [gov.uk](#) domain and pay the fees instead of you having to pay for it. The domain is owned by you, but we manage it.

Our service also includes:

- **Hosting** - the servers where your website live
- **Ongoing Maintenance and Upgrades** - we may have a slightly higher ongoing cost than other providers, but we invest in your service to make sure it's always the latest new features, security upgrades or updates to align to new legislation
- **SSL Certificate** - this keeps your site encrypted and safe for visitors
- **Content Migration** - we port over [key content](#) from your old site at no extra cost.
- **Accessibility** - our sites always follow the latest Web Content Accessibility Guidelines (WCAG). Our sites already conform to WCAG 2.2 AA which was a requirement from October 2024.
- **Support** - we have a bank of [knowledge base](#) articles available to help you with managing your [website](#), [email](#), [domain](#) and [cloud office/storage](#).

We can offer the additional options at an extra cost:

7/5/25, 8:35 PM

Gmail - Fwd: [## PO3229 ##] Gov.uk domain

- Upgrade one or more email accounts with additional storage - 10GB at £24 per year per upgraded mailbox
- Upgrade one or more email accounts with additional storage and Cloud Storage - standard 30GB mailbox and 10GB File Storage at £42 ex VAT per year per upgraded mailbox
- Hosting of old domain at £25 ex VAT per domain

We can typically get websites ready in around 4-6 weeks.

Your new domain choices are:

hartburnparishcouncil.gov.uk

hartburnparish.gov.uk

hartburn-pc.gov.uk

Some examples of live sites can be found at: <https://www.parish-online.co.uk/websites#examples> scroll down the page to find the website links.

A background to our website service can be found at <https://www.youtube.com/watch?v=2t4x2IVNMNM> a video with chapter links to find specific elements of interest

If you'd like to go ahead please let me know what domain you'd prefer and we'll get started.

Best Regards,

Andy Skellern



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Get the latest news and updates by [subscribing to our newsletter](#).

Explore our [Knowledge Base](#) for tutorials, guides and videos on our services.

[Parish Online](#) operates as a [not-for-profit Community Interest Company](#).

— on Fri, 04 Jul 2025 12:09:46 +0100 "Dee Smith"<hartburnpc@gmail.com> wrote —

Good morning

I am currently in the process of obtaining quotations for the registration of a gov.uk domain for 4 small Parish Councils in Northumberland that I serve as Parish Clerk.

Please can you provide me with detailed information regarding your services and the prices. The Parish Councils are:

Hartburn Parish Council - 6 councillors and 1 clerk

Netherwitton Parish Council - 6 councillors and 1 clerk

Meldon Parish Council - 9 councillors and 1 clerk (currently has 4 vacant seats)

Mitford Parish Council - 6 councillors and 1 clerk.

Thank you.

Kind Regards

Miss Dee Smith CILCA PSLCC
Clerk to Hartburn Parish Council